

## NCFE External Moderator report

### **Level 1 in Interpersonal Skills**

Overall quality score in all areas: graded **1** (excellent) throughout with no actions

“The evidence is of a well-planned course and a high standard of delivery, assessment and learner support

The tutor/assessor, the director/manager of the centre, and the internal moderator are very well qualified and experienced for their roles.

The unit workbooks were well thought out and enabled learners to produce evidence that was valid and sufficient while forming the basis of a sound learning experience. It was useful that the workbooks were written for completion by the learner as an individual if need be but where a group activity was substituted and evidenced by the flip chart pages, this was clearly indicated in the workbook.

The internal moderation is robust and is reported well on a well designed form. There is frequent telephone and email correspondence between the internal moderator (who is based in Newcastle) and the tutor/assessor and some face to face meetings. Comments from the IV were insightful with developmental guidance”

C Bennett March 2016